PRESS RELEASE

Electricity: Standard offer service -7.6% in the fourth quarter of 2025 for vulnerable customers

The decrease was influenced by trends in gas prices and electricity demand

Milan, 26 September 2025 – In **the fourth quarter of 2025, the electricity bill for the 'average vulnerable customer'** [1] **served under the standard offer service will decrease by 7.6%.** The update concerns only the approximately three million vulnerable customers currently served under the standard offer service. **It should be noted that all vulnerable customers**[2] **in the free market have the right to switch to the standard offer service.**

The decrease compared with the previous quarter is mainly due to **lower expenditure on the energy component and the dispatching element**, which fell by 5% and 2.2% respectively. The **equalisation** PPE component also shows a negative change of 0.4%. General system charges remain unchanged**.**

Please note that, pursuant to the 'Bill Decree' (Article 1, paragraph 1, Decree Law No. 19/25), individuals with an Equivalent Economic Status Indicator (ISEE) of up to €25,000 will automatically receive an **extraordinary contribution of €200, which may be combined with the social bonus** granted to households with an ISEE of up to €9,530, or up to €20,000 for large families. **To automatically receive the social bonuses and the extraordinary contribution, applicants must submit the Single Self-Declaration (DSU) by 31 December 2025 and obtain an Equivalent Economic Status Indicator (ISEE) certification within the thresholds established by law.**

The annual cost for a typical vulnerable user under the Standard Offer Service will amount to €608.72 for the period from 1 January to 31 December 2025[3], compared with €498.10 recorded between 1 January and 31 December 2024 - an increase of 22.2%.

From 1 October 2025, the reference price of electricity for the average customer will be **28.75 euro cents per kilowatt-hour, including taxes**, broken down as follows:

Expenditure on energy commodities:

- 14.25 euro cents (49.6% of the total bill) for procurement costs, down 13.1% compared with the third quarter of 2025;
- 2.24 euro cents (7.8% of the total bill) for retail marketing, unchanged from the third quarter of 2025.

Costs for transport and meter management:

- 6.28 euro cents (21.8% of the total bill) for distribution, metering, transport, transmission and distribution equalisation services, and quality; unchanged from the third quarter of 2025.

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[1] These are vulnerable customers with annual consumption of 2,000 kWh and contracted capacity of 3 kW. The calculation for the 'average' vulnerable customer, with consumption of 2,700 kWh/year and a power capacity of 3kW, is available on the Authority's website at the following link: https://www.arera.it/dati-e-statistiche/dettaglio/aggiornamenti-delle-condizioni-di-tutela-elettricita?ADMCMD_prev=LIVE

[2] Vulnerable customers are those who meet at least one of the following conditions: they are over 75 years of age, receive a social bonus, have a recognised disability (Art. 3, Law 104/92), reside in emergency housing or on a smaller non-interconnected island, or rely on life-saving medical equipment.

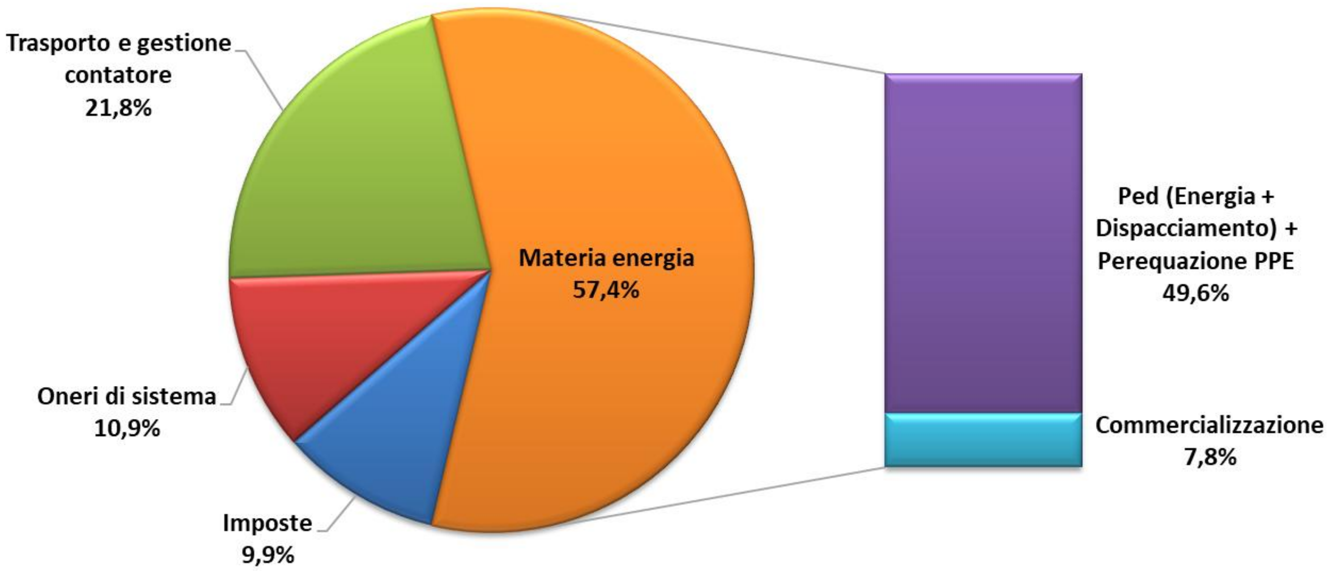
[3] The term "rolling year" refers to the 12-month period consisting of the quarter being updated together with the three preceding quarters, calculated on the basis of consumption in each quarter.

Expenditure on system charges:

- 3.13 euro cents (10.9% of the total bill) for system charges; unchanged compared with the third quarter of 2025.

Taxes:

- 2.85 euro cents (9.9% of the total bill) for taxes, including VAT and excise duty, down 7.1% compared with the third quarter of 2025.



General system charges in the fourth quarter of 2025

The tariff component A_{SOS} which covers general charges related to support for renewable energy sources, accounts for 94.75% of total general charges, as detailed below:

- 70.58% for incentives to renewable energy resources (A_{3*SOS})
- 24.17% for the concessions to companies with high electricity consumption (A_{ESOS})

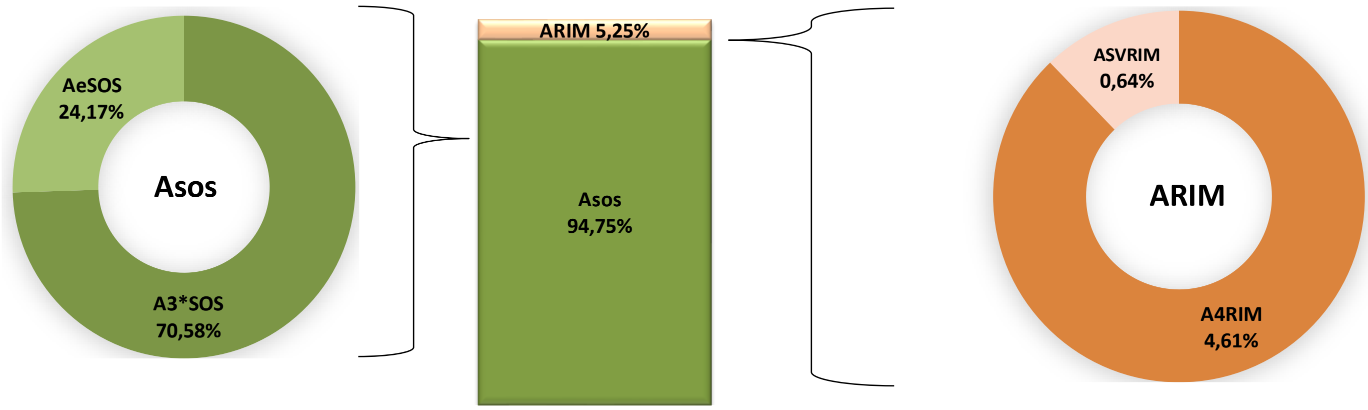
With regard to the tariff component A_{RIM}, it should be noted that the 2023 Budget Law provided for the transfer of the so-called nuclear charges to general taxation - these include the costs associated with the decommissioning of nuclear power plants and facilities, as well as territorial compensation for local authorities hosting such plants and the national repository.

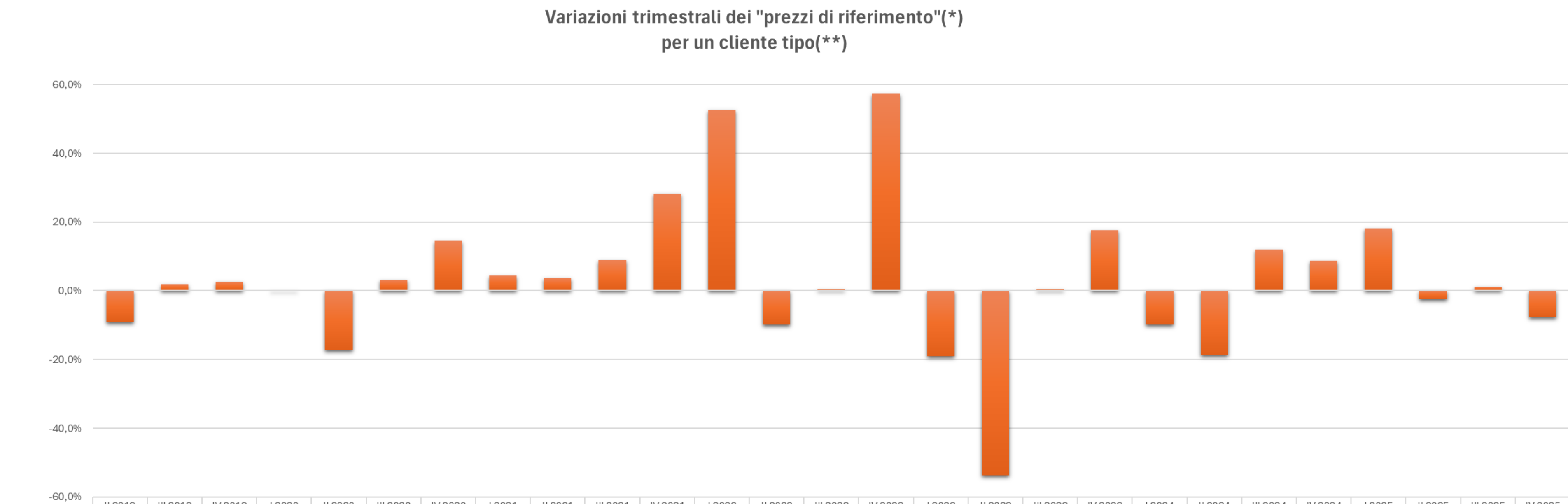
The A_{RIM} component, which covers the remaining general charges, accounts for 5.25% of total general charges and is divided among the following elements:

- 0.64% for the promotion of energy efficiency, limited to measures for technological and industrial development (A_{SVRIM})
- 4.61% for the special tariff regimes applied to the universal and freight railway services (A_{4RIM})

For the fourth quarter of 2025, the cancellation of the components A_{5RIM}, A_{SRIM}, A_{uc4RIM} and A_{uc7RIM} is confirmed.

For non-household users in the fourth quarter, the provisions of Article 3, paragraph 5, of Decree Law No. 19/25 (the so-called **Energy Bills Decree Law**) will cease to apply. This law had established that the tariff rates of the ASOS component, expressed in euro cents per kWh, for other low-voltage users with available power exceeding 16.5 kW, would be set to zero for one semester only (April–September 2025).





	II 2019	III 2019	IV 2019	I 2020	II 2020	III 2020	IV 2020	I 2021	II 2021	III 2021	IV 2021	I 2022	II 2022	III 2022	IV 2022	I 2023	II 2023	III 2023	IV 2023	I 2024	II 2024	III 2024	IV 2024	I 2025	II 2025	III 2025	IV 2025
Energia elettrica	-9,0%	2,0%	2,7%	-0,1%	-17,2%	3,1%	14,5%	4,3%	3,6%	9,0%	28,3%	52,6%	-9,8%	0,4%	57,3%	-19,1%	-53,8%	0,4%	17,6%	-9,9%	-18,7%	12,0%	8,8%	18,2%	-2,4%	1,19%	-7,60%

(*) Condizioni economiche di riferimento stabilite dall'Autorità applicate ai clienti che non hanno scelto un fornitore sul mercato libero (al lordo delle imposte)
(**) Cliente tipo per l'Energia elettrica: utente domestico residente con un consumo annuo di 2.000 kWh e un impegno di potenza pari a 3 kW

All updated values of electricity and gas bills are available on www.arera.it